

# Setting up HiJaak® PRO™ on a Network

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This document gives information on how to install and set up HiJaak PRO on a network file server and on a workstation, how to use a concurrent use license, how to update HiJaak PRO if you need to download patches from our BBS, and how to remove HiJaak PRO from the server.

To run HiJaak PRO on a network, you must have a concurrent use license for the number of users who will be attaching at the same time. More information on concurrent use licensing is given later in this document.

HiJaak PRO has been tested on Novell Netware® 3.11, 3.12 and 4.0; therefore, all information in this guide pertains to those versions of Novell Netware networks. Information on other networks may vary.

## Installing HiJaak PRO on a Network Server

The network install allows you to put a copy of HiJaak PRO on your server that can then be installed locally to workstations, without the need for a CD-ROM drive. This procedure describes how to copy the contents of the HiJaak PRO CD-ROM to a network server; you cannot run HiJaak PRO from the server.

### To install on the network server:

1. Put the HiJaak PRO program files CD-ROM in the CD-ROM drive and run Windows Explorer.
2. Go to the network folder where you want to copy HiJaak PRO. To create a subfolder in which to place the files, pull down the **F**ile menu, highlight **N**ew, and click **F**older (Alt+f, w, f). A new folder appears on the right side of the screen. Type the name you want for this folder and press Enter.
3. Go to the CD-ROM folder (D:\). click the **V**iew menu and select **O**ptions (Alt+v, o). In the **O**ptions dialog box, click the **V**iew tab (CTRL+tab). Click the **S**how All Files radio button to select it and click **O**K .
4. To select all files in this folder, click the **E**dit menu and click **S**elect **A**ll (Alt+e, a).
5. Pull down the **E**dit menu and click **C**opy (Alt+e, c). The files are copied to the Clipboard.
6. Open the network folder where you want to copy the files. Pull down the **E**dit menu and click **P**aste (Alt+e, p). The files are copied to the folder.

### To install on a workstation:

1. On the workstation on which you want to install HiJaak PRO, run Windows 95.
2. Click the **S**tart button and click **R**un (CTRL+ESC, r). The **R**un dialog box displays.
3. Type the path to the network version of HiJaak PRO followed by "install". Click **O**K.
4. You will see a welcome screen that describes the HiJaak PRO installation program. When you have finished reading this screen, click **N**ext or press Enter.
5. You will see the **U**ser **I**nformation dialog box. Click in the **U**ser **N**ame area and type your name (Alt+U). Click in the **C**ompany **N**ame area and type your company name (Alt+o). Click in the **S**erial **N**umber area and type the 8 character serial number you received with your Concurrent Use License (Alt+s). Click **N**ext.
6. The **H**i**J**aak **P**RO **D**irectory dialog box which allows you to select the directory where you want to install HiJaak PRO displays. The default is C:\Program Files\HJPRO.  
If you want to install HiJaak PRO to C:\Program Files\HJPRO, click **N**ext.  
If you want to install HiJaak PRO to a different directory, type the path in the Directory field.  
If you're not sure of the path, click the **B**rowse button (Tab+Enter). Select the path where you want to install HiJaak PRO and click **O**K to return to the **H**i**J**aak **P**RO **D**irectory dialog box. The path you selected appears in the **D**irectory field.  
Click **N**ext.
6. A status bar indicating the progress of the install displays. When the progress indicator shows that all files have been installed, click **N**ext or press Enter.
7. A screen informing you that the installation is complete displays. Click **F**inish. For a few moments, the install continues to set up your system.

8. A screen informing you that you need to restart your computer displays. Restarting your computer enables shell extensions, displays thumbnails using 256 colors (if your graphics card supports 256 colors), adds HiJaak PRO to the Start Menu, and launches the HiJaak PRO online tutorials. To restart your computer now, click Yes or press Enter. If you do not want to restart your computer now, click No. HiJaak PRO will not run properly until you restart you computer.

**Note:** The online tutorials will be launched the first time you restart your computer after installing HiJaak PRO only; however, you can access them at any time from the HiJaak PRO Help.

## Removing HiJaak PRO from the Network

### To remove HiJaak PRO from a network server:

1. Run Windows Explorer and click the network folder where you copied HiJaak PRO.
2. Pull down the **F**ile menu and click **D**elete (Alt+f, d). You will see a message asking if you want send the selected files to the **R**ecycle **B**in. Click **Y**es or press Enter.
3. To remove the files from the **R**ecycle **B**in, open the **R**ecycle **B**in, pull down the **F**ile menu and select **E**mpy **R**ecycle **B**in (Alt+f, b).
4. A message asking if you want to empty the Recycle Bin displays. Click **Y**es or press Enter.

### To remove HiJaak PRO from a stand alone system or workstation

1. Run Windows as you normally would.
2. Click the **S**tart button (CTRL+ESC) and point to **S**ettings (s). Click **C**ontrol **P**anel (c). The **C**ontrol **P**anel folder displays.
3. Double-click **A**dd/**R**emove **P**rograms (arrow, Enter). The **A**dd/**R**emove **P**rograms **P**roperties dialog box displays.
4. Click the **I**nstall/**U**ninstall tab (CTRL+tab). In the **U**ninstall list box, click **H**iJaak **P**RO and click **A**dd/**R**emove (tab, Enter).
5. The **U**ninstall **H**iJaak **P**RO dialog box asking if you want to remove the HJPRO folder and all of its subfolders. Click **R**emove to remove all HiJaak PRO files from your system.

## Shared Network Catalogs

You can create HiJaak Catalogs on a network drive; these catalogs are accessible to any users who have access to the drive and folder on which the catalog is located. You create these catalogs in the same manner as you would create them on your local drive (see the HiJaak PRO User Guide for more information). However, when you create multi-user shared catalogs, keep the following issues in mind:

- For the shared catalog to be accessible to multiple users, it must be marked and opened read-only. If a catalog is opened in update mode (read-write) by any one user, other users will be locked out of it.
- The system performance of accessing shared network catalogs is slightly worse than that of local catalogs.
- Updated files on a local drive are connected to the name of the local machine; therefore, files on a local drive should not be placed in a shared catalog.
- HiJaak PRO offers no security checks on shared catalogs: all information in a shared catalog is available to anyone who has access to the drive on which the catalog is located. If files in a secure folder are updated and added to a catalog located on a public drive, then all users with access to the public drive will be able to see thumbnails of the files in the secure folder. These users will not be able to access the files themselves, but they will see thumbnails and all file information that has been extracted by the update process. If you want to keep a drive secure, make sure the catalog for that drive is located on that drive. It is the administrator's responsibility to keep the drive secure.

## Troubleshooting

### Where should HiJaak PRO files be located?

Directory	HiJaak Files
HJPRO\Bin directory	All HiJaak PRO program files
HJPRO\CATALOG	BASE.* (files that comprise the default catalog)
HJPRO\TUTORIALdirectory	All files needed to run the tutorials
Private WIN95 Directory (also in HJPRO\WIN)	TWAIN.DLL (TWAIN files for HiJaak Scan) TWUNK_32.EXE TWAIN_32.DLL TWUNK_16.DLL
Private WIN95SYSTEM Directory (also in HJPRO\WINSYS and HJPRO\VERWSYS)	HJPROC.DLL (HiJaak Print Capture) HJPRINT.DRV (HiJaak Print Capture) MSVCRT40.DLL (system files) MFC40.DLL (system files) OLEPRO32.DLL (system files) CTL3D32.DLL (system files) MFC40U.DLL (system files) ZGDI32.DLL (PostScript)
Private HJPRO\ZENO Directory	ZSINTERP.DLL (all for reading PostScript) GSDLIB.DLL GSDGDI.DLL GS_BTOKN.PS GS_RES.PS GS_SETPD.PS GS_STATD.PS GS_STD_E.PS GS_SYM_E.PS GS_TYPE0.PS GS_TYPE1.PS ZSERVER.PS ZSFONT.PS ZSFONT1.PS GS_CMDL.PS GS_DBT_E.PS GS_DPS1.PS GS_FONTS.PS GS_INIT.PS GS_ISO_E.PS GS_LEV2.PS FONTMAP

## Multi-Pak License

### What is a Multi-Pak License?

Your license is your permission to use one or more copies of HiJaak PRO on a network. It is a violation of your license agreement to simultaneously run more HiJaak PRO programs than the number of copies or licenses you have purchased. It is difficult for any network administrator to monitor his/her users to ensure that the license agreement is upheld. One method is to purchase a separate copy of HiJaak PRO for each user on your network. However, Multi-Pak Licensing is far less expensive and more efficient. Your licensing information is stored in the serial number that you entered during installation. HiJaak PRO keeps track of the number of simultaneous users for you.

Your serial number, name and company name are stored in the Windows Registration Database.

### Determining How Many Licenses You Need

The first step in determining how many licenses you need is to define your user group. The second step is to determine how many of that group will be using the product concurrently.

Suppose you have a group of 10 technical writers who are going to use HiJaak PRO for screen captures, estimate how many will need to use the program concurrently. Probably not everyone is going to take screen captures at the same time, so you may estimate five and order a Multi-Pak license for five. If your technical writers start receiving error messages denying them access to HiJaak PRO because the maximum number of uses is reached, your estimate was probably too low. Call our Sales department at 800-374-6738 to order additional licenses.

On the other hand, if you have a group of 20 people, all viewing, editing and converting files, you will probably need to have a Multi-Pak license for all 20 people.

### **Ordering a Multi-Pak License**

You can order a Multi-Pak License by calling Inset at 800-374-6738. You will receive instructions on adding the Multi-Pak License when you order.